

ONLINE TICKET USAGE GUIDE

Apr, 2025

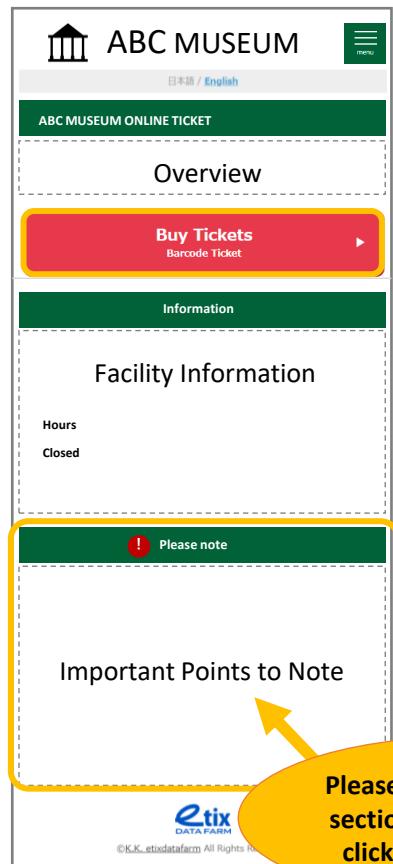
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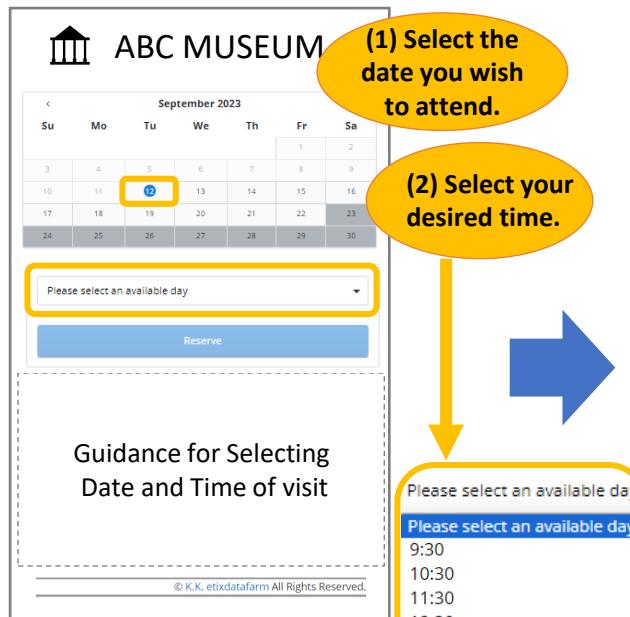
ONLINE TICKET USAGE GUIDE

Applications & Purchasing Tickets (1 / 4)

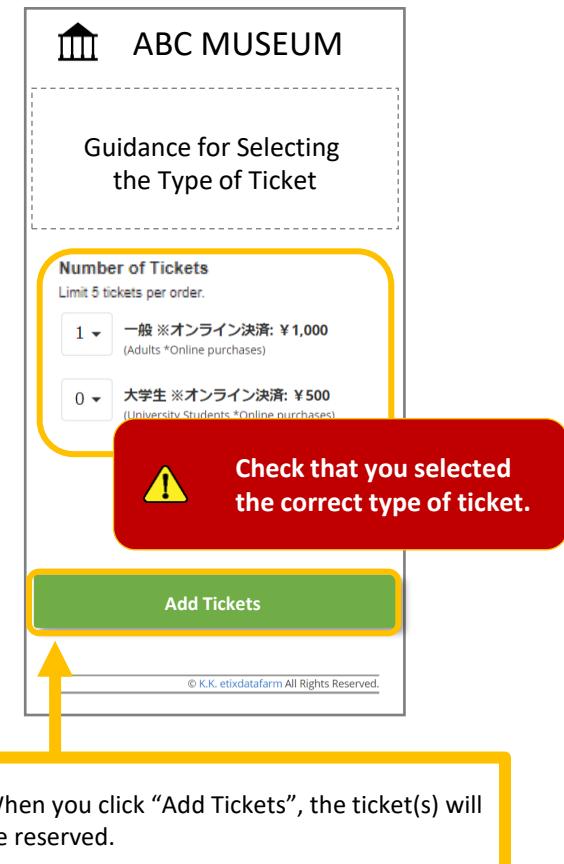
1. Access the application page



2. Select the date and time you wish to attend (For shows without specific date and time options, the screen for step "3" will be displayed.)



3. Select the type of ticket



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Applications & Purchasing Tickets (2 / 4)

4. Confirm your application details and payment method

ABC MUSUEM

ADD MORE GUESTS

Shopping Cart

00:14:55 Please complete your purchase by the time shown or your tickets and items in your cart will be released for others to purchase.

The details of the ticket(s) you have selected will be displayed.

REMOVE **CLEAR GUESTS**

Total: JPYxxx

Delivery Method

CREDIT CARD + PRINT AT HOME

The payment method for this service is pay by credit card.

Continue

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Please make sure your application details are correct.

If you've made an error, you can either press "REMOVE" for each individual item or press "CLEAR GUESTS" and go through the application process again.

5. Enter your customer information

ABC MUSEUM

Reserve Order

The details of the ticket(s) you have selected will be displayed.

Shipping Address

Email * sample@gmail.com

Re-enter Email * sample@gmail.com

Title/Salutation

Optional

First Name * (highlighted with a yellow circle)

Last Name

Street Address 2

Optional

Fields marked with an asterisk (*) are required.

Company/Group

Optional

Phone * (highlighted with a yellow box)

Number's Only. No country code. No spaces or dashes.

Enter your phone number using half-width characters.

Terms of Use for ETIX Online Ticket (Tokyo Zoo Online Ticket)

Article 1 (Purpose of Terms of Use)

1. These terms of use ("Terms") apply to the online ticket service ("Service") of four facilities (Ueno Zoological Gardens, Tama Zoological Park, Tokyo Sea Life Park and Inokashira Park Zoo ("Facilities") which are managed by the Tokyo Zoological Park Society ("Facility Organization"). The online ticket service is provided by K.K. etixdatafarm ("ETIX").

2. Individuals who use the Service must agree to these Terms.

3. If you violate these Terms, ETIX and/or Facility Organization may take appropriate action against you for the service.

Article 2 (Complaints and Disputes)

[Required] I have checked the order details at the top of this screen, read all terms and conditions and agree to it before submitting the order.

*If the order details (ticket type, number of tickets, amount) are different, click "VIEW SHOPPING CART" at the top of this screen, then remove the incorrect selection and correct it.

*Submit the "Reserve" button will complete the order.

*For online payments such as credit cards, we will make an immediate payment after entering the payment information on the payment screen on the next page.

Reserve

Enter your phone number using half-width characters.

Be careful to enter your email address correctly.

- Is the address correct?
- Are all the characters half-width?
- Are there any unneeded spaces?

Be sure to select this check box.

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Applications & Purchasing Tickets (3 / 4)

6. Select the payment method

Continue from the next screen to enter billing information.

*Please do not use the "return" button of your browser. Your order may not be processed normally.

*In the following cases, secured tickets will be canceled and voided.

-If you cancel the payment after the next screen.

-If your input is incorrect and the payment processor notifies an authorization error.

-If you did not complete the payment procedure within 10 minutes time limit.

*Please make your payment by Sep 12, 2023 10:56:54 AM JST. If you do not make your payment in time, your order is subject to being voided.

*The billing information is going to be sent and purchase completes once payment is submitted on the billing information input screen.

*We do not accept cancellation or change after the purchase is settled.

Continue

* In the case of a free ticket, no payment is required.

7. Enter your credit card information

Payment Details Required field

Card Type * Visa Mastercard JCB

Card Number

Expiration Month * Month Year

CVN * This code is a three or four digit number printed on the back or front of credit cards.

Your Order

Total amount **¥xxx JPY**

Cancel Pay

The CVN (Security Code) refers to the last three digits printed either at the top of the signature field on the back of the card or in another location, in addition to the credit card number.

8. Enter the 3D Secure password

* **This screen will only be displayed for customers who have registered for the 3D Secure authentication service.**

Added Protection

Please submit your Verified by Visa password.

Merchant: merchant.com

Amount:

Date:

Card Number: **** * * * * 9010

Personal Message: Cardholder since 05/2000

Password: [Forgot your password?](#)

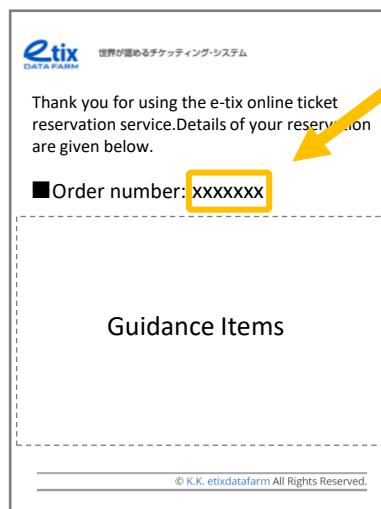
Submit ? Help ! Exit

! If you have registered for 3D Secure (identity authentication service), please have the password you registered on the issuing card company's website or other platforms ready.

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Applications & Purchasing Tickets (4 / 4)

9. Application completion screen



- Please be sure to note your order number.
You will need it for the "Purchased Ticket Inquiry" procedures.



Display the ticket from the ticket display link.

You will receive a purchase confirmation email.
You can display the ticket from the "View Your Ticket(s)" link.



10. Ticket display



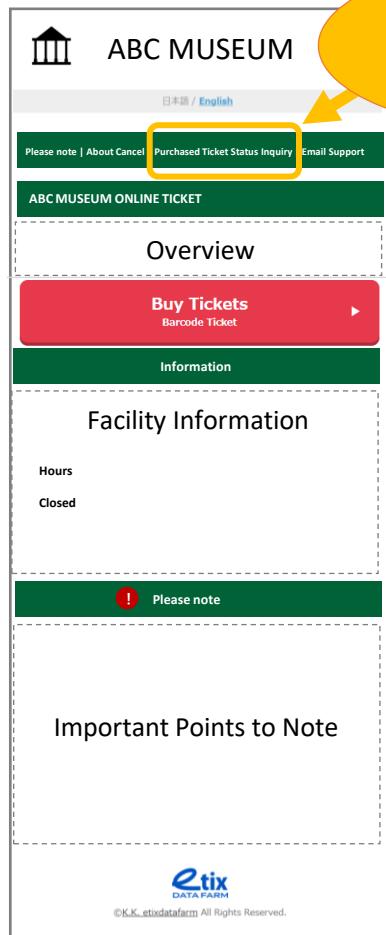
At the venue, please present the QR code.

* Entry will not be permitted by just showing the application email or other documentation.

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Confirming Purchased Tickets (1 / 1)

1. Access the confirmation page



ABC MUSEUM

日本語 / English

Please note | About Cancel | Purchased Ticket Status Inquiry | Email Support

ABC MUSEUM ONLINE TICKET

Overview

Buy Tickets
Barcode Ticket

Information

Facility Information

Hours
Closed

Please note

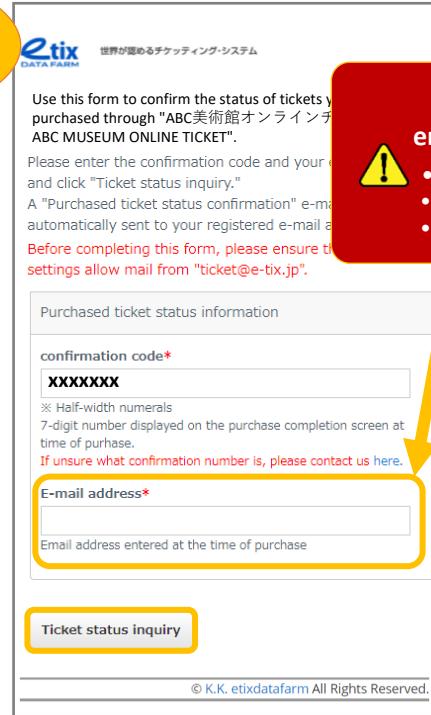
Important Points to Note

etix DATA FARM

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To confirm the details of your purchased tickets, Click here.

2. Enter your application information



etix DATA FARM

世界が認めるチケッティング・システム

Use this form to confirm the status of tickets you purchased through "ABC美術館オンラインチケット ABC MUSEUM ONLINE TICKET".

Please enter the confirmation code and your e-mail address, and click "Ticket status inquiry."

A "Purchased ticket status confirmation" e-mail will be automatically sent to your registered e-mail address.

Before completing this form, please ensure that the settings allow mail from "ticket@e-tix.jp".

Purchased ticket status information

confirmation code*

XXXXXX

※ Half-width numerals
7-digit number displayed on the purchase completion screen at time of purchase.
If unsure what confirmation number is, please contact us [here](#).

E-mail address*

Email address entered at the time of purchase

Ticket status inquiry

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Be sure to enter your email address correctly.

- Is the address correct?
- Are all the characters half-width?
- Are there any unneeded spaces?

3. Ticket display



ABC MUSEUM

Name 山田太郎
一般(Adults)
Price(tax included) xxx円
ご来場日時 Visit Date Time
2023/XX/XX / (X) XX:XX

QR code
123 456 7890

Guidance Items

At the venue, please present the side of the ticket that has the QR code.

* Entry will not be permitted by just showing the purchase email or other documentation.

You will receive a confirmation email for the purchased ticket.
You can display the ticket from the "View Your Ticket(s)" link.